



Providing a top quality service to customers



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## Choosing An Arborist

### Stage 1 – Get a Quote and check:

1. Are they insured?
  - a. £5m employers and public liability is recommended
  - b. Ask to see the certificate
  - c. Check the insurance for up to what height the policy covers – some policies only cover up to a low height and are for gardeners, landscapers and the like.
2. Ensure work is carried out to British Standard 3998
  - a. Ask first which BS will be applied.
3. Check qualifications held
  - a. Must have at least appropriate National Proficiency Tests Council (NPTC) certificates to be proven competent at one point in time.
  - b. Ask to see the certificates.
4. Ask for a written quotation and it states the work YOU want to happen
  - a. Ensure you understand any / all terminology used - don't assume you know what it means
5. Check which professional associations member of
  - a. Arboricultural Association?
  - b. International Society of Arboriculture?
  - c. Royal Forestry Society?
6. Ask for References
  - a. Ensure relevant to the work to be carried out

### Stage 2 – Check the Quote includes

1. Reference to BS3998
2. Clear and precise details of work to be carried out
3. What will happen to the debris and arisings - no making good afterwards should be necessary
4. Whether VAT is included or not
5. Who will be responsible for any permissions required
6. What steps will be taken to protect you and your property, and that of the neighbours' if relevant

**Please contact Roger Molloy for more details or any advice on arboriculture matters.**

Planting Pruning Trimming Regular Maintenance Topiary Felling Stump Removal  
Emergency Work

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